### SATURDAY | JUNE 30

**TIME** | **LOCATION** | **EVENT**
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10:00-11:00 | Novotel and The Aloft | **Pre-Conference Welcome Reception**
11:00-12:00 | **Coffee break**
12:00-14:00 | **Official Welcome Reception and Dinner**
15:00-16:00 | **Coffee break**
16:00-17:00 | **A Regional Perspective on Industry Implications**
17:00-18:00 | **From Disruption to Evolution: A Consumer-centric Approach to Rethinking the Commitment ExCeL London**
18:00-20:00 | **Three Rivers’ Evening at Leisure**

### MONDAY | JULY 2

**TIME** | **LOCATION** | **EVENT**
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10:00-11:00 | **Depart the Novotel with an AIPC host via Docklands Light Railway (DLR)**
11:00-12:00 | **Welcome coffee and breakfast pastries**
12:00-13:00 | **Lunch**
13:00-14:00 | **From Disruption to Evolution: A Consumer-centric Approach to Rethinking the Commitment ExCeL London**
14:00-15:00 | **Three Rivers’ Evening at Leisure**
15:00-16:00 | **Coffee break**
16:00-17:00 | **Private vs. Public Management – Where’s the Balance?**
17:00-19:00 | **Three Rivers’ Evening at Leisure**

### STAY CONNECTED!

Free wifi at ExCel London. Go to ‘settings’ on your mobile device and select the wifi option.

Click on the network ‘aipc2018’ – the password is ‘london18’.
As exhibitions are evolving their business models and formats, the global trends affecting hotel management and investment have big implications for convention centres. Now as we appear to be at the peak of the economic cycle, issues of hotel partnership, pricing and availability are again becoming a matter of more urgent priority.

16:15 - 17:15 | AIPC Apex Award 2018 and the AIPC Client Satisfaction Survey Program: a New Synergy
Michael Rodenburgh | Executive Vice President, Ipsos
A new chapter in the most rigorous and best-documented industry award and how it ties into a new and cost-effective way to access a high-quality survey tool to adopt for your centre.

18:30 | Drinks Reception and AIPC Award Dinner

22:30 | Return to the hotels by bus and Aloft

THANK YOU TO OUR 2018 CONFERENCE HOST

EXCELSION