

Susan J West

Managing Director

SJ West Leadership Consulting

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Areas of Expertise

Executive Coaching

Leadership Development

Team Effectiveness

Transformation & Change Management

Career Strategy

Education

MA, Organization Psychology,
Columbia University, USA

BA, Romance Languages,
Princeton University, USA

Nationality

American/ Belgian

Certifications/

Continuing Education

Insights® Discovery

Strategy Execution

Executive Assessment

Assessment Interviews

Mindfulness

Mindful Leadership

Productive Dialogue

Leading Across Boundaries

Susan is a **leadership coach, facilitator** and **educator**. She brings a wealth of business experience and leadership insights to people who seek to create more value for their people, their organizations and stakeholders.

To enable people to lead at a higher level, Susan guides and inspires them to see new possibilities and develop the necessary personal and professional capabilities needed to succeed. She brings an international perspective to her work and a profound know-how to building relationships based on mutual respect and trust. Her clients work in associations, SMEs, corporations, universities, and federal government.

A dual American/ Belgian citizen, Susan spent 20 years in leadership roles at Fortune 100 companies including Citibank, Honeywell, and Merck & Co. Her responsibilities included leadership and organization development, talent management, succession planning and management of enterprise-wide change initiatives.

In 2006 she relocated to Belgium and joined a member-based global association as their first Chief HR Officer. There she worked with the CEO as a member of the Leadership Team tasked with redesigning the organization and transforming the culture. In 2010 she launched her own consulting business to support leaders and their teams during critical transitions.

Susan is a member of the **Executive Education adjunct faculty at the Solvay Brussels School of Economics & Management** teaching in the Executive MBA and a variety of executive masters. In 2020 she was recognized as one of the Top 20 Women Advancing Associations.

She is a **keynote speaker and guest lecturer at international congresses** on business topics ranging from influencing across boundaries to leading successful transformations. She was featured on the popular webinar series, “Leading in Times of Uncertainty” by Solvay Executive Education. Born in New York, she is based in Brussels and works with clients internationally.

Non-profit Associations and Memberships

Ambassador & Mentor, MizBiz Belgium

Interviewer, Princeton University Alumni Schools Committee

Member, Princeton Women’s Network

Member, Juvenile Diabetes Foundation



Representative Engagements

Individuals

Executive Coaching – VP/Director level and above, first-time CEO/ MD/ Secretary General
Performance Coaching – Experienced professionals
Career Strategy Coaching – Experienced professionals

Teams

Change Management Workshops
Team Effectiveness Workshops
High Potential Manager Development Webinars
Leadership Team Building
Virtual Coaching Circles
New Leader and Team Startups
Leadership Team Strategy Development

Sample Clients

Ansell
Belgian Federal Government
Bridgestone
Bristol-Myers Squibb
EFAMA - European Fund and Asset Management Association
EPCA - European Petrochemical Association
ESTRO - European Society for Radiotherapy & Oncology
GS1
Science Europe
Semetis
Wine in Moderation