

## Susan J West

### Managing Director

SJ West Leadership Consulting  
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### Areas of Expertise

Executive Coaching

Leadership Development

Team Effectiveness

Transformation & Change Management

Career Strategy

### Education

MA, Organization Psychology,  
Columbia University, USA

BA, Romance Languages,  
Princeton University, USA

### Nationality

American/ Belgian

### Certifications/

#### Continuing Education

Insights@ Discovery  
Strategy Execution  
Executive Assessment  
Assessment Interviews  
Mindfulness  
Mindful Leadership  
Productive Dialogue  
Leading Across Boundaries

Susan is a **leadership coach, facilitator** and **educator**. She brings a wealth of business experience and leadership insights to people who seek to create more value for their people, their organizations and stakeholders.

To enable people to lead at a higher level, Susan guides and inspires them to see new possibilities and develop the necessary personal and professional capabilities needed to succeed. She brings an international perspective to her work and a profound know-how to building relationships based on mutual respect and trust. Her clients work in associations, SMEs, corporations, universities, and federal government.

A dual American/ Belgian citizen, Susan spent 20 years in leadership roles at Fortune 100 companies including Citibank, Honeywell, and Merck & Co. Her responsibilities included leadership and organization development, talent management, succession planning and management of enterprise-wide change initiatives.

In 2006 she relocated to Belgium and joined a member-based global association as their first Chief HR Officer. There she worked with the CEO as a member of the Leadership Team tasked with redesigning the organization and transforming the culture. In 2010 she launched her own consulting business to support leaders and their teams during critical transitions.

Susan is a member of the **Executive Education adjunct faculty at the Solvay Brussels School of Economics & Management** teaching in the Executive MBA and a variety of executive masters. In 2020 she was recognized as one of the Top 20 Women Advancing Associations.

She is a **keynote speaker and guest lecturer at international congresses** on business topics ranging from influencing across boundaries to leading successful transformations. She was featured on the popular webinar series, "Leading in Times of Uncertainty" by Solvay Executive Education. Born in New York, she is based in Brussels and works with clients internationally.

### **Non-profit Associations and Memberships**

Ambassador & Mentor, MizBiz Belgium  
Interviewer, Princeton University Alumni Schools Committee  
Member, Princeton Women's Network  
Member, Juvenile Diabetes Foundation



## **Representative Engagements**

### **Individuals**

Executive Coaching – VP/Director level and above, first-time CEO/ MD/ Secretary General  
Performance Coaching – Experienced professionals  
Career Strategy Coaching – Experienced professionals

### **Teams**

Change Management Workshops  
Team Effectiveness Workshops  
High Potential Manager Development Webinars  
Leadership Team Building  
Virtual Coaching Circles  
New Leader and Team Startups  
Leadership Team Strategy Development

### **Sample Clients**

Ansell  
Belgian Federal Government  
Bridgestone  
Bristol-Myers Squibb  
EFAMA - European Fund and Asset Management Association  
EPCA - European Petrochemical Association  
ESTRO - European Society for Radiotherapy & Oncology  
GS1  
Science Europe  
Semetis  
Wine in Moderation